

# COMMUNITY ACTION VOICE



A Quarterly Publication of the Community Action Partnership of San Bernardino County

## Holiday Smiles and Joy for the Children

By Renee Wilson, FDP Program Coordinator II

Community Action Partnership's Family Development Program sponsored two children's Christmas parties for disadvantaged children during the 2005 holiday season. More than 500 children received toys and coloring books. The first event took place Tuesday, December 13, 2005, at the T. Hughes Memorial Center located at 1777 Baseline Road, in San Bernardino and the second event was held Saturday, December 17, 2005, at 11783 Amethyst Rd, Faith Community Church. At the San Bernardino party more than 260 children were escorted by volunteers as they kept busy throughout the party with table activities such as (bingo, decorating cookies, and coloring). Children were given tickets for a chance to win additional gifts. The room was festive with pictures of artwork done by the children throughout the room. All the children received a chance to meet with Spiderman as he provided

place in the desert area and opened with Christmas caroling lead by Amanda Spellman, Cricket the Magician, Story telling of the Candy Cane told by Bubbles and Lulu the clowns, and a Veggie Tales movie. The children were ecstatic and full of appreciation.

The children from both events had smiles on their faces during a memorable celebration that included entertainment, lunch, toys, and a visit with St. Nick. These events are made possible with help from various volunteers, Citi and Eleazar Partnership, High Desert TLC, and toy donations. The San Bernardino event was attended by Community Action Partnership Board Member Dorothy Grant and Fifth District Field Representative Lisha Smith.

Special thanks to: Citi and Eleazar Partnerships, High Desert TLC, Faith Community Church in Victorville, CAPSBC Food Bank, Children's Fund, Community Bank in Redlands, Kraft Foods, Santa Claus Inc., Toys for Tots, all the agencies that participated, volunteers, and second CAPSBC staff members. Everyone worked really hard to make these events a joyful and memorable success.♥



Children enjoying the festivities at 2005 Christmas party sponsored by CAPSBC.

## CAPSBC 40th Anniversary Gala (pg.6)

## CAPSBC will host an Affordable Housing Summit (pg.4)

## CAPSBC employees made the Combined Giving Campaign a success (pg.3)

## Home Energy Assistance Program (HEAP)-

Helps relieve emergency and non-emergency situations for eligible electric and gas customers.

For assistance with disconnected and final notices on utility accounts, clients must apply in person and attend one of the scheduled Energy Education Workshops available on Tuesday, Wednesday, or Thursdays at 8:00 a.m. or 12:00 p.m. on a first-come-first-served basis. Be early and prepared with all required documents. Call (909) 885-1219 for requirements.

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### CAPSBC Programs and Services:

**Administration** (909) 891-3863

**Family Development Program (FDP)** (909) 891-3950

**Skills, Training, Employment and Development (STED)** (909) 891-3765

**CAPSBC Food Bank** (909) 386-5011

**Energy Conservation/ Weatherization** (909) 885-1219

**Inland Empire Individual Development Accounts (IEIDA)** (909) 891-3827

**Homeless Coalition** (909) 891-3884

*"Working in partnership with the San Bernardino County communities to support low-income residents in achieving self-sufficiency"*



**community Action**  
PARTNERSHIP  
Helping People. Changing Lives.

**Community Action Partnership of San Bernardino County**

## Message from the Director



As we approach the end of 2005, let us reflect on our accomplishments and the work that still needs to be done.

This year, we proudly celebrated our 40<sup>th</sup> anniversary with not one, but three very successful events for the community, staff, partners and

stakeholders. We received positive feedback from the events and the Community Action Board has commended the staff for a job well done!

We focused on completing our first comprehensive 5-year Strategic Plan. The 15-month process included an extensive environmental scan, needs analysis and active involvement of our staff, community partners, stakeholders and the Board of Directors. The Plan will provide the direction for our agency over the next five years. We are in the process of developing the first year operational plan for the implementation of the Strategic Plan.

We are enhancing our technological capacity and facilities through the implementation of an agency-wide Information Management System (IMS) that will centralize the agency's intake process, reporting requirements and more. The new IMS will also include automation of varied accounting functions; improve the purchasing process, inventory manage-

ment and financial reporting. Project Team members are meeting on a regular basis to set reports, outline program work flows and chart progress. The floor plans for our new building have been approved and submitted to the City Building and Safety Department. By the second quarter of 2006, all of our staff will be in one location.

We are in the process of implementing the two HUD grants in the amount of \$2.6 million: the lease-agreement for the HUD funded Integrated Social Service Mall that will provide needed services to the homeless is its final stage of negotiation; the Homeless Management Information System (HMIS) training the trainers workshop is scheduled first quarter of 2006.

We will continue with our program review and evaluation to achieve the maximum efficiency and effectiveness of our services. We have entered into new contracts with local, state, federal and other funding agencies to continue our commitment in providing services to the low-income residents of San Bernardino

The New Year, 2006, will be another busy year for CAPSBC. Once again, I look forward to your continued dedication and active involvement in achieving the "Promise of Community Action."

### CAPSBC Board of Directors

Michael J. Gallo, Chairman Private Representative  
Eladio "Eddie" U. Garcia, 2nd Vice Chair District 1  
Fred Cordova, 3rd Vice Chair District 5  
Bob Brunelle, 4th Vice Chair District 4  
Carmen Hernandez, Secretary/Treasurer District 1  
Larry Sanchez, District 4  
Nancy Ruth White, District 3  
Adrienne Schubert, Private Representative  
Dr. Jean Peacock, Private Representative  
Dorothy Grant, District 2  
Gregory G. Smyser, Private Representative  
Al Twine, District 5

### CAPSBC Board Member Recognize by the SB Board of Supervisors

On January 10, 2006, the Board of Supervisors of the County presented a resolution commending and thanking **DOROTHY GRANT** for her lifelong com-



*Dorothy Grant with Fifth District Supervisor Josie Gonzales.*



*Second District Supervisor Paul Biane and Fifth District Supervisor Josie Gonzales presented a resolution to CAPSBC Board Member Dorothy Grant.*

mitment and dedication to enriching the community as a volunteer and for demonstrating the value of service to others through selfless giving.



# NEWS and EVENTS

## CAPSBC Technology Update

By Yahara Quezada, Automated Systems Analyst

In our effort to enhance CAPSBC's organizational capacity, we have embarked on a technological modernization project that will bring us in line with the latest technology available in terms of client record keeping, results-based reporting (as prescribed by the State's Results Oriented Management Accountability (ROMA) System; and in terms of our accounting side, the ability to systematize expenditure/inventory reporting, faster payroll processing, budget management and planning, and more.

An Information Management System (IMS) team was created in order to successfully capture our program/division technological needs and business processes, with key representatives from each program. Led by Yahara Quezada, Automated Systems Analyst, and Gerald Brown, Development Director, the IMS team has been meeting throughout the last quarter and a development tool has been used to compile information regarding each particular program including: clients' data, services provided, referrals activities, funding sources and others. This information is being entered at Adsystech's website, where the data will be used to begin customizing the software to fit CAPSBC's process and requirements.

At the same time that the IMS project has been moving forward, the kick off meeting and initial requirements gathering for the Great Plains Accounting software has also been taking place starting in late November. A group of software developers has been meeting bi-weekly with the Fiscal Division as well as key representatives of each accounting function to get familiar with their reports, forms, procedures, tasks, etc.

The next step is to receive the five high capacity servers designated for this project. Once received, Adsystech and its partner company TMC will begin the installation of the initial beta testing software for training purposes before the actual final systems are implemented. Despite all the hard work involved in such an ambitious project, we are proud and excited about this step CAPSBC has taken to become the best CAP agency in one more aspect. ♥

## Combined Giving Campaign

By Tracia Allen, Combined Giving Coordinator

I am happy to report that we had employees' support at both sessions of the Combined Giving Kick-Off Day. We were able to provide the employees with a nice snack lunch buffet and valuable information regarding all the programs from both United Way and Community Health Charities. Darla Mondragon (United Way) and Loretta Moody (Community Health Charities) gave excellent presentations and were very happy with the effort we put forth for our event. We were able to provide three raffle prizes for the employees that made pledges. United Way donated a baseball hat that was won by Elizabeth Akut, Virginia Liu donated a generous gift bag of Avon beauty products that was won by Ernestine McManus, and Dr. Terrance Sullivan D.C. donated a one-hour massage, which was won by Rachel Feir.



CAPSBC Staff enjoying the food provided by CAPSBC Food Bank.

We raised \$1,732 for Communities Health Charities and \$2,646 for Arrowhead United Way. I would like to acknowledge the assistance provided by Carolyn Debevec, Yvonne Flores, Gerald Wilson, Gladys Teto, and Pattie Bos in making this event a success. They all deserve a special thank you.

It's been a great privilege and a rare opportunity to be of service. I am sure I have gained valuable experience from this project. ♥

## CAP 2005 Fall Management and Leadership Conference

By Rowena Concepcion, Assistant to the Director

"Mobilizing in Miami: Building Leadership to End Poverty" is the theme of this year's Community Action Partnership's Fall Management and Leadership Conference held on December 7-11, 2005 at the Eden Roc Resort in Miami, Florida.

Community Action Board member Dorothy Grant, CAPSBC Executive Director Patricia L. Nickols, Gerald Brown and Rowena Concepcion joined the over 300 representatives from Community Action Agencies nationwide, NCAF, CAPLAW, NASCSP and other partner agencies in participating in the conference. The purpose of the conference is to analyze the lessons learned from Hurricane Katrina and develop strategies for eradicating poverty in America. The conference offered various workshops and training sessions on advocacy, board governance, funding opportunities, media and many more.



Rowena Concepcion, Dorothy Grant and Patricia L. Nickols at the CAP 2005 Leadership Conference.

One of the highlights of the event is the recognition of Dorothy Grant, winner of the 2005 Jayne Thomas Grassroots Volunteer Recognition Award.

This award honors volunteers who have made extraordinary contributions to a Community Action Agency and are dedicated to helping people change their lives. Ms Grant has been a member of the Community Action board for over 25 years.

Other winners honored at the conference are Community Action Partnership of Riverside County received the 2005 Award for Excellence in Community Action and Joelle Gunter, recipient of the 2005 Sargent Shriver Achievement Award for turning herself around with the help of Western Carolina Community Action Agency from being unemployed and homeless five years ago to receiving her bachelor's degree in Nursing in 2004 and purchased her home. ♥



Patricia L. Nickols, Dorothy Grant and Tim Reese, Executive Director, Cal-Neva CAP



## San Bernardino County's Continuum of Care receives \$5.5 million

By Naomi Norman, Program Specialist, Homeless Coalition

Thousands of local programs nationwide that house and serve homeless persons from emergency shelters and transitional housing projects to permanent supportive housing programs will receive \$1.33 billion in funding from the U.S. Department of Housing and Urban Development (HUD). On December 20, 2005, HUD announced the funding allocations to support a record number of local programs expected to provide critically needed assistance to approximately 172,000 persons and families living without a home of their own.

On June 10, 2005 Community Action

Partnership of San Bernardino County (CAPSBC) submitted an associated application in the amount of \$5,546,901 to HUD. The \$5.5 million will fund 13 projects that provide services to the homeless in San Bernardino County. Since 1994, CAPSBC has coordinated the application on behalf of San Bernardino County's Continuum of Care which has resulted in approximately \$38 million in homeless assistance for San Bernardino County.

The Technical Submission for the Integrated Social Services Center was submitted on January 26, 2006. This is the

final document to HUD before the grant is executed. The Integrated Social Services Center will offer a variety of services to homeless people under one roof. The projected date to open for services is October 1, 2006.

Another major component that this grant is financing is the implementation of a Homeless Management Information System or HMIS. A software integration company has already been selected and training for HMIS has been scheduled for the end of January. The computer systems required to access HMIS are also being ordered simultaneously.♥

## Skills Training for a Renewed Sense of Hope

By Sandra Brown, Program Manager

In October of 2005 the Skills, Training, Employment and Development (STED) Program underwent a major restructuring geared towards promoting increased case management for Able-Bodied Adults without Dependents (ABAWD's) through education and skill development. STED began implementing some of its new strategic goals by identifying private sector companies willing to train and employ clients that exemplify the type of skills and professionalism they are seeking.

In October six clients enrolled in a 7-week Warehouse class offered through San Bernardino Valley College (SBVC) Transportation Center. A total of five clients completed the class and graduated all receiving their Warehouse license last Decem-

ber. Despite the numerous obstacles and challenges facing them the ABAWD's remained tough and never gave up. The reason for their persistence and commitment had something to do with ... "a renewed sense of hope, learning a new trade and the chance to obtain self-sufficiency". The ABAWD's are focused on achieving training opportunities and eventually a job.

One of the participants, Antonia Sahagun became the star pupil of the Warehouse class out of approximately 20 students. Antonia was not only full of excitement and the only female in the class, she also became the class valedictorian. She would periodically stroll into the STED office showing off some of her Warehouse pro-

jects and jumping up and down like a jubilant lotto winner! For Antonia and the rest of the Warehouse graduates, Darryl Millon, John Millon, Wesley Davidson and Usadao Johnson they are on the way up. They decided to take a



STED Participants at potential hiring site

risk and change their lives forever. The future looks good and in 2006 we look forward to following these client as they serve in their new Warehouse jobs!♥

## Holiday Food Baskets Bring Cheer!

By Herman Peña, Food Bank Program Manager

The holiday season starts early for the CAPSBC Food Bank. By early September, we are already planning for our annual Holiday Food Basket Project. Letters from non-profit partnering agencies who are eager to work hard and distribute holiday baskets to the needy for Thanksgiving and Christmas start coming in asking to participate.

The first thing we do is hold a strategy meeting to lay out the plans on how to proceed and to see how we can improve on what we did the past year. We prepare food inventory of what we expect to have available and determine how much food we will be able

to give to each of our partnering agencies.

The Holiday Food Basket Project started in 1989. The first year, we provided food for 22 agencies who distributed holiday baskets to 5,500 needy households. Last year we partnered with 71 agencies and distributed a record 12,724 holiday baskets totaling 229,032 pounds of food! However, this holiday season we only did 7,196 baskets totaling 120,952 pounds. The reason is not that we had less food, but that we added more food distribution sites to our network throughout the year and served more people countywide and consequently, there was less food available

for the holiday baskets. We plan to make up the difference by holding more food drives throughout the year. This past holiday season there were ten food drives and we received a lot of extra-donated food, but the need is still great and we plan to do better next year.

We are grateful to all the businesses, schools, supermarkets, individuals and the many volunteers who donated the time, food and money that enabled us to give holiday food baskets to 3,368 families for Thanksgiving and 3,828 families for Christmas. It is only through generous people like you that we are able to do this. Thank you so much!♥

## Weatherization is gearing up for the winter

By William Warren, Jr., Program Manager III

Winter Deployment: The California Public Utilities Commission (CPUC) the regulatory body for all investor owned utility (IOU) companies in California, implemented the winter deployment guidelines effective 11/1/05 through 4/31/06. The hope is to relieve the energy burden for low and moderate-income customers of the IOU's. Natural gas is expected to increase in cost by as much as 70% this winter. This cost is expected to influence electric rates since there are power plants fueled by natural gas.

The income guidelines for the California Alternate Rates for Energy (CARE) were increased from 175% of the federal poverty guidelines to 200%. CARE allows a qualifying household to receive a 20% decrease on their gas and electric bills. The 200% level will allow more households to qualify. Any

low-income customer who pays at least 50% of their utility bill will not be disconnected during the deployment period. As far as the CAPSBC weatherization is concerned, the income guidelines will also be at 200%. We always had 175% and 200% (60 years of age or older or disabled) guidelines. However, only 200% will be used during winter deployment.

The Gas Company has selected qualifying households within zip codes that have not been weatherized in the last ten years. A letter will be mailed by agency request to these customers. The customers will be allowed to self certify and no income documentation will have to be collected. Hopefully, these efforts by the CPUC will assist low to moderate-income customers during this winter period with the help of the agency contractors.

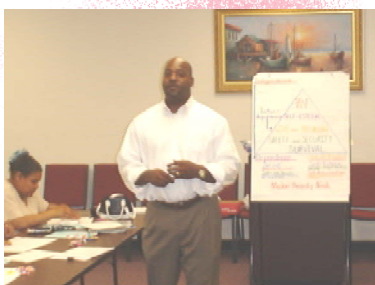
As ever, our weatherization crew is looking forward to this challenge!

## The IEIDA year in Review

By Charles James, IEIDA Program Coordinator

The year 2005 was in many respects an exciting and eventful year for the Community Action Partnership of San Bernardino County's Inland Empire individual Development Accounts (IEIDA) Program. Six eager prospective participants were accepted into the IEIDA Program. A case manager and part time clerk were added to bolster the IEIDA Program and staffing. Both are welcome additions.

The IEIDA Program has continued to grow and ultimately grew to an enrollment of twenty-four participants. The current enrollment stands at nineteen. The last quarter has seen the IEIDA Program continue to grow at a rapid pace, as there are six participants currently in selection and six additional participants awaiting selection. The CAPSBC IDA Program was awarded a grant of \$611,458 by First 5 San Bernardino to address the immediate needs of children prenatal to age five while helping their parents achieve self-sufficiency. The program welcomed several new partners and supporters in the year 2005 like: The Inland Empire Women's Business Center (IEWBC), San Bernardino City Fire Department, San Bernardino Valley College Financial Aid Department, Wealth Builders Inc., the San Manuel Band of Mission Indians and the Union Bank of California. IEIDA Program has retained the



Family Development Specialist James De'Bow facilitating an IEIDA workshop

Washington Mutual Financial Center and Citibank as the two holding banks for the IEIDA participants' savings accounts.

In spite of the slow start, the IEIDA has had some success stories. One participant successfully maximized her \$2,000 savings account and completed the fifteen required workshops. Her asset goal of choice is homeownership, is expected to be the first of many IEIDA Program graduates.

This year has come to a close and has presented along with the positives and accomplishments a number of challenges. As a program, we are optimistic about the year 2006 and look forward to achieving the goals of economic asset to our participants.♥

## CAPSBC Holds General Staff Meeting

One of the goals of Community Action Partnership of San Bernardino County (CAPSBC) is to ensure that the employees know and feel that they are important and that they matter in the organization. CAPSBC held the second General Staff Assembly on December 15 and 16, 2005 at the Pastoral Center, 1201 East Highland Avenue, San Bernardino. A total of 102 employees attended the meeting. The first meeting was held on February 10 and 11, 2005.

Patricia L. Nickols, CAPSBC Executive Director, provided an agency update on what has been accomplished for 2005 and what the staff should expect for 2006. Ms. Nickols also thanked the staff for their participation in the strategic planning process and looks forward to their active involvement in its implementation. All the staff were given a copy of the CAPSBC 2005-2010 Strategic Plan. Charles Adams, Jr., Deputy Director presented the new Employee Performance Appraisal System that would properly reward staff for excellent work performance. Program Division Managers and Program Coordinators reported on their accomplishments and goals for 2006.



## CAPSBC 40th Anniversary Gala

By Carolyn Debevec, FDP Program Manager I

The finale for the celebration of CAPSBC's 40<sup>th</sup> Anniversary year took place on November 10, 2005 with the Anniversary Gala, an elegant dinner/fund raiser event, held at the National Orange Show in the beautiful new Valencia Room. The room was beautifully decorated to receive some 360 guests, including dignitaries from the national, state, county, and city levels.

Resolutions and letters of congratulations were presented by the Office of Governor Arnold Schwarzenegger; the office of Senator Nell Soto; the office of Congressman Joe Baca; the offices of Assemblymember Bill Emmerson, 63<sup>rd</sup> Assembly District and Assemblymember Russ Bogh, 65<sup>th</sup> Assembly District; Josie Gonzales, from the San Bernardino County Board of Supervisors 5<sup>th</sup> District; and Mayor Judith Valles, City of San Bernardino. Larry Carroll, was the master of ceremonies and the keynote speaker for the event was Derrick Len Span, President of the National Community Action Partnership. Mr. Span, who traveled from Washington, DC to be present, delivered a challenging speech regarding the need to end poverty in the decade.

Other highlights of the evening included the presentation of the first "Venny Newman Award" for the fight against poverty, which was awarded to Mr. Charles Seymour, founder of the Adopt-a-Bike and Adopt-a-Computer program. A "Giving Heart" award was presented to Ms. Dorothy Grant, a long-time CAPSBC Board Member and winner of the National Jayne Thomas Grassroots Volunteer Award for accomplishments in the fight against poverty.

The new CAPSBC video premiered during the evening. Lively music for the event was provided by the Jeannette Harris Band as everyone enjoyed a time of dancing and celebration.♥



Darryl Johnson and his wife, John Newcomb and his wife and Bill Warren captivated by the keynote speaker.



CAPSBC Family Development Staff Yvonne Flores, Dianne Thomas, Tracia Allen, James De'Bow, Carolyn Debevec, Tynetta Gist, Renee Wilson and Phyllis Munoz

Weatherization Staff Linda Lennon and daughter Julianna Boling with Janette Hazelton enjoying the evening.

## CAPSBC 40th Anniversary Gala Thursday, November 10, 2005



Charles Seymour, recipient of the Venny Newman Award, next to Larry Carroll, Master of Ceremonies



Dorothy Grant receiving the Giving Heart Award



Patricia L. Nickols CAPSBC Executive Director with Field Representative Frank Stallworth from Senator Nell Soto's office



Larry Carroll, Patricia L. Nickols and Michael Gallo, CAPSBC Chairman



Derrick Span, former President of the National Community Action Partnership, as the keynote speaker



Fifth District Supervisor Josie Gonzales and San Bernardino City Mayor Judith Valles



Tim Reese, Executive Director Cal-Neva Community Action Partnership, introducing keynote speaker

# In Focus

## Annette Watson, FSET participant

By Sandra Brown

Ms. Watson moved to San Bernardino from Michigan in January, after five years of unemployment at her sister's request. In May 2005, Ms. Watson enrolled in the Food Stamp and Employment Training Program (FSET), as she had not secured a job since the move to California. As a FSET participant, Ms. Watson took full advantage of the employment resource center located within the FSET Program while gaining clerical skills through her work site assignment in the FSET Program. Ms. Watson was provided transportation assistance to not only complete the required 20 workfare hours but also to attend employment interviews.

Ms. Watson applied for a cashier position with Sears Department Store at the Inland Center Mall. She was offered and accepted a full-time position August 2005. At this time, a FSET Program employment services specialist arranged to assist Ms. Watson with clothing and shoes consistent with the Sears Department Store dress code to begin the required training. Ms. Watson has successfully passed probation and is quickly approaching six months of employment with Sears. Congratulations to Ms. Watson.♥

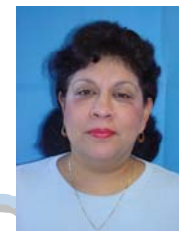


Ms. Watson at her place of employment.

## Florence Frias, Clerk III

By Herman Peña

Florence Frias joined CAPSBC Food Bank in 1985 as clerk. At that time, Flo, (as everybody calls her) was single and lived at home with her parents. She has since married and has two great kids with husband Martin: Leticia, age 16 and Martin, Jr, age 18



Flo worked hard to learn every aspect of the clerical and accounting duties that were required as the Food Bank's leading clerk. She quickly made the transition from the typewriter to word processor without any problem. In addition to being a great worker, she is also a great cook and often brought treats for the staff.

After two decades of dedicated service, Flo will no longer be serving the needy at the Food Bank to join her husband and son in their new family run automotive service shop.

Flo has left some mighty big shoes to be filled. Her sweet demeanor and quiet patience will be missed by all who worked with her. We wish her good luck in her new business venture!♥

## Tips and Trivia

### 5 Quick and Easy Stress Busters

Following are some techniques that can be used for stress relief under various circumstances:

1. Take a very quick moment to quiet your mind. You can do this by closing your eyes and think of your happiest experience. Then think of a time when you were very calm. Alternate visualizing between these two images.
2. Post a picture of something or someone that makes you smile.
3. Stress causes muscle tension - while in your chair, even while talking, you can do some simple stretches that will help ease the tension.
4. Post some motivating quotes in your workstation.
5. Humor reduces stress. Post some cartoons in your workstation. Change them frequently.♥

## Employee's Corner

### Welcome New Employees:

Shelly Scott, Outreach Worker

Weatherization 10/05/05

Eric Munoz, Warehouse Helper,

Food Bank 10/17/05

Martha Mosqueda, Outreach Specialist

Weatherization 11/28/05

Ruth Santos, Clerk I

Weatherization 12/12/05

Tamu Adams, Clerk I

Weatherization 12/12/05

Kristen Rieken, Fiscal Clerk I

Fiscal 12/27/05

### Reassignments:

Ana Callicott as Outreach Specialist,

Weatherization

Mary Lou Morales as Employment Services Specialist,  
Skills Training Employment & Development Program

Phyllis Munoz as Family Development Specialist,  
Family Development Program

Linda Rynn as Lead Inspector Assistant,  
Weatherization



# Announcements

## STED SEEKING INTERESTED EMPLOYERS

Community Action Partnership of San Bernardino County's (CAPSBC) Skills Training, Employment & Development (STED) Program is currently seeking interested employers willing to hire career minded workers between the ages of 18 - 50. All candidates possess either a current Warehouse and logistics training and forklift license, computer skills, or have a Food Service background with a valid Food Handler's permit. Potential employees have had prior experience working at a nonprofit community organization.

If you have additional questions or would information regarding our program, please contact Sandra Brown, Program Manager, STED Program at (909) 891-3866 or 1-(888) 743-1477.

## EITC 2006 & CAPSBC VITA SITE

Community Action Partnership of San Bernardino County (CAPSBC) is launching the 2006 tax season Earned Income Tax Credit (EITC) campaign by hosting the Volunteer Income Tax Assistance (VITA) site to assist low to moderate income wage earners (\$36,000 and below) who cannot prepare their own tax returns with special credits, such as EITC, Child Tax Credit, and Credit for the Elderly. **The VITA program will be available February 13, 2006 - April 18, 2006. For information call (909) 891-3950**

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# Calendar of Events

## January:

January 13-Springboard Credit Class 2 p.m.

January 17-CAB Meetings 4:30 p.m.

CAPSBC Conference Room

January 23-27-HEAP Workshop Trona

January 18-Next Steps Homelessness Task Force Meeting 1:30 p.m.

## February:

February 6-10 HEAP Workshop Needles

February 10-Springboard Credit Class 10 a.m.

February 15-Next Steps Homelessness Task Force Meeting 1:30 p.m.

February 21-CAB Meetings 4:30 p.m.

CAPSBC Conference Room

## March:

March 10-Springboard Credit Class 10 a.m.

March 15-Next Steps Homelessness Task Force Meeting 1:30 p.m.

March 21-CAB Meetings 4:30 p.m.

CAPSBC Conference Room

## UTILITY ASSISTANCE:

- 1st and 3rd Monday: Heap Workshops  
Employment Service Department  
15980 Main St, Hesperia
- Every last Friday of the month: Heap Workshops  
TAD Office  
1300 Mt. View, Barstow

## FOOD ASSISTANCE:

Emergency Food Distribution every Monday, Wednesday, and Friday 9-11:45 a.m. at the Food Bank 255 E. Drake Dr., San Bernardino



Community Action Partnership  
of San Bernardino County

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The Promise of Community Action

Community Action changes people's lives, embodies the spirit of hope, Improves communities, and makes America a better place to live. We care about the entire community, and we are dedicated to helping people help themselves and each other.